**Goal Statement**: The Member will provide financial literacy counseling services to economically disadvantaged adult clients and as a result these clients will demonstrate an improved financial knowledge.These services include education related to credit management, financial institutions including banks and credit unions, and utilization of savings plans.

**Placement Partner Site Name:** Mercy Housing and Human Development

**Member Service Title**(must match service description)**:**

**% of Time Member to spend on this goal:** 100%

**Local LISC Office**(select from the drop-down list):

**Slot Type Requested**(select from the drop-down list):

**The service description details the activities the member will undertake to achieve the outputs and outcomes noted below. Are there any additional allowable activities the Member will undertake to achieve the noted goals? x YES ☐ NO**

**If yes, describe:** The Outreach Counseling Specialist will participate in outreach events to engage potential clients and also provide educational services seminars to potential participants.

**GUIDANCE ON SETTING OUTPUT AND OUTCOME TARGETS**

All members providing services in this goal area must measure the **OUTPUT** and the **OUTCOME** noted below as part of his/her AmeriCorps service term. These**OUTPUTS** and **OUTCOMES**must represent an unduplicated count of economically disadvantaged clients who receive financial literacy counseling services directly from the member. Members may only count a client once as an **OUTPUT** and once as an **OUTCOME** and not each time s/he provides service to the client. Members may not count the **OUTPUTS** and **OUTCOMES** for the entire team or organization.

Members may only count clients that are considered economically disadvantaged. Economically disadvantagedrefers to a client who is receiving or meets the income eligibility requirements to receive TANF, SNAP, Medicaid, SCHIP, Section 8 housing assistance, OR has a poor credit score OR is at least 60 days behind on one or more personal/ family accounts.

In order to count an **OUTPUT** a level of dosage – or time spent by the member with a client – must be determined. LISC AmeriCorps has set a level of dosage to be at least 30 minutes of time with the client. If your site has a higher level of dosage to allow for counting an OUTPUT, please use that level and edit the dosage level.

The member will be required to provide proof during the reporting stageto document that the **OUTPUT** and **OUTCOME** were achieved via a measurement tool. The site must use a measurement toolthat that documents attendance (output) and that the pre-defined learning objective in financial counseling is measurable – typically via the administration of a pre-test and a post-test (outcome). For most LISC AmeriCorps members, the documentation is done through an ETO report of the member’s efforts. IfETO is not used, please define what measurement tool(s) will be used and attach a copy of the tool. LISC requires that member uploads proof of **OUTPUTS** and **OUTCOMES** which does not contain SPII. Partner sites should maintain more detailed documentation for proof of outcomes.

|  |  |  |
| --- | --- | --- |
|  |  | **NUMBER** |
| **OUTPUT:**  | Economically disadvantaged clients the Member will provide financial literacy counseling service to(CNCS: O1) | **36** |
| **MEASUREMENT TOOL TO BE USED:** ETO - Member only data |
| **OUTCOME:**  | Economically disadvantaged clients that the Member will provide financial literacy services to, indicate an improved financial knowledge via the pre-test/ post-test(CNCS: O9) | **27** |
| **MEASUREMENT TOOL TO BE USED:** ETO Member only data |
| **LEVEL OF DOSAGE TO BE USED:** 30 minutes |